



Mulberry Therapeutic Services

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No Surprises Act & Good Faith Estimate Policy

You are legally entitled to a good faith estimate for expected services provided by healthcare providers. This estimate must include the following:

- Your identifying information
- Your provider(s)' identifying information
- A description of the primary service (such as individual therapy)
- An itemized list of items and services reasonably expected to be furnished as part of the primary service (such as tests and facility fees)
- Disclaimers for the benefit of the patient, informing you that there may be additional services recommended as part of the course of care.

A good faith estimate is only an estimate. A good faith estimate is not a contract between patient and provider. The estimate is valid for one year after it is issued. You have the right to initiate a patient-provider dispute resolution process if the actual billed charges are substantially in excess of those included in the good faith estimate.

This policy was last updated February 16, 2023.